

Employee Mandatory COVID-19 Vaccination & Testing Policy

Quest Diagnostics Test Results via MyQuest

If you had a COVID-19 test at the New Haven Fire Academy Test Site, the specimen is being processed by Quest Diagnostics.

Quest Diagnostics has an online portal, [MyQuest](#), that the employee can access to obtain their COVID-19 test results.

How to get your test results

- 1 Sign up for MyQuest at [MyQuest.QuestDiagnostics.com](#), or download the MyQuest app. Click "CREATE ACCOUNT." Create a Username and Password.
- 2 Check your email for a message from Quest. Click the link to confirm your email address.
- 3 Log in to your MyQuest account using the username and password that you chose when you signed up.
- 4 Select the "Verify Your Identity: option. Accept the Patient Authorization (HIPPA Authorization)
- 5 Complete the Identity Verification Process.
- 6 You may now access your Quest Diagnostics test results through your MyQuest account.

Steps 1-5 must be completed to access your results and the following information associated with your MyQuest account must match the information you provided for this testing: full name, date of birth, full address, and 10-digit phone number.

You must then submit your test result via the [Weekly Testing Results Portal](#) by the weekly deadline. Quest cannot provide the City your results; you must submit your weekly results.

If you are already a patient of Quest, your results will be visible in the online portal along with other testing you may have had previously. The City of New Haven cannot see any other testing or test results ordered by other physicians.

There is a dedicated Quest IT team that can be called directly with any issues regarding any difficulty accessing the URL or questions with the MYQUEST portal.

MYQUEST IT Team Number

877-291-7521

Option 3

Option 1 or 2 or 3 or 5 (select as appropriate)