CITY OF NEW HAVEN
Social Services

NH Op-C
New Haven Opportunity Center

Publisher of “Careers” since 1996
“A handy tool, Careers is a resource for the job seeker or those currently unable to work needing help identifying free assistance and services available in the community. Published biweekly, each issue features postings and notices on new free services or on upcoming community events the will bolster positive connections for New Havener’s. Careers is available as a PDF on the City of New Haven website.”

By appointment ONLY
- Please call to schedule
Phone (203) 946-8523
Fax (203) 946-7269
*Services on case per case basis for New Haven residents

NEW HAVEN
FINANCIAL EMPOWERMENT CENTER

Free to New Haven residents, Let us help you!
Our services include:
- Reducing debts
- Increase credit score
- Eviction Prevention
- Child care tax credit
- Create savings
- Safe banking
- and more

Visit our website using the QR for more information about our services.
Contact us to schedule an appointment at 203-946-8523
HELPFUL NUMBERS

Connecticut Department of Housing: 211*31

DSS Community Options Unit (800) 445-5394 (in home skilled nursing assistance)

Catholic Family Services (203) 787-2207 501 Lombard Street, New Haven, CT 06513

Community Action Agency of New Haven (203) 387-7700 419 Whalley Avenue, New Haven, CT 06511

Community Action Agency of New Haven (Energy Assistance) (203) 285-8018

DORS Connect-ability 1- (866) 844-1903 (employment related services for disabled)

Get Connected New Haven - 211 resource designed for use by New Haven residents
www.getconnectednewhaven.com

InforLine 211 information regarding a variety of statewide community services

Statewide Legal Services 1- (800) 453-3320 New Haven Legal Assistance (203) 946-4811


New Client Information Line 1-855 - 626 - 6632
50 Humphrey Street, New Haven, CT 06511
Office hours 8:00 A.M. – 4:00 P.M. Monday through Friday
Apply online or by phone

Fair Haven Community Health Center (203) 777-7411, 374 Grand Avenue, New Haven, CT 06513

Cornell Scott Hill Health Center (203) 503-3000

Mental Health Services 913 State Street, New Haven, CT 06511 (203) 503-3000
Hispanic Clinic (203) 974-5800

CHOICES (Medicare & Insurance) 1 (800) 994-9422

Social Security Administration: (SSI, disability, retirement and Medicare Benefits)
Federal Building (866) 331-5281 150 Court Street 4th Floor
New Haven, CT 06510

SAGA / Husky D Health Insurance

Client Assistance Center if you would like to find out which providers participate in
Medicaid LIA in your area call 866 409-8430 or visit the web www.ctdssmap.com.

Dental Call the Connecticut Dental Health Partnership 1 (866) 420-2924 for help.
Pharmacy 1 (866) 409-8430
Transportation 1 (855) 478-7350 Vayo

Substance abuse treatment 1 (800) 606-3677 Some services that are not covered by Medicaid may be covered
by the Department of Mental Health and Addiction Services.

Social Services City of New Haven (203) 946-8523 at the New Haven Opportunity Center, 316 Dixwell Avenue. Services
for New Haven residents – confidential individuals assessments, plans of service, access to transportation resources, career
counseling, community referrals

New Haven Financial Empowerment Center (203) 946 – 8523 at the New Haven Opportunity Center, 316 Dixwell Avenue.
Free services for New Haven residents – confidential financial counseling by certified financial counselors. One-on-one or via
group workshops

The City of New Haven does not discriminate on the basis of disability in admission to, access to, or operations o’ programs,
services, or activities. Individuals who need an accommodation, publications in alternate formats or who need auxiliary aids
for effective communication in programs and services of the City of New Haven can make such requests by calling
(203) 946-7833 or TTY/TT (203) 946-8582.
NOW ACCEPTING APPLICATIONS FOR OUR UPCOMING NEW HAVEN HYBRID CLASS

In-person class will follow COVID guidelines with proper social distancing and protective equipment.

CLASSES RUN MAY 4 - JULY 22, 2021

11-week HYBRID Schedule:
TUES & THURS, In-Person, 1-5 PM;
WED Online, 6-9 PM;
MANDATORY Job Readiness Training & Monday Job Clubs
Eligible Candidates

Must be a NEW HAVEN resident and...

- Applicants must be 18 years of age or older
- Applicants must have a HS diploma or GED
- Applicants must be DRUG FREE
- Must be Unemployed or Underemployed
- Must have a valid Driver's License and access to a car

Students will be...

- Exposed to various trades
- Learn construction math, labor history, and blueprint reading
- Earn certificates in:
  - OSHA 10
  - First Aid & CPR
  - And More!

For more information about Building Pathways or How to Apply go to: www.workforcealliance.biz/training-assistance/portal/
THE FEDERAL GOVERNMENT JUST PASSED THE AMERICAN RESCUE PLAN

WHAT DOES THAT MEAN FOR YOU?

☑ Many Americans will receive $1400 checks

☑ The Child Tax Credit has increased to $3,000 per child and expanded to include children up to 17-years-old

☑ Certain unemployment benefits are extended through Sep. 6, 2021
  - Increases the total number of weeks of benefits available to individuals who are not able to return to work from 50 to 79 weeks

☑ The plan provides $7.25 billion for PPP loans

☑ Protection and support of the national food supply chain

☑ Creation of Emergency Connectivity Fund to reimburse schools and libraries for internet access and connected devices.
child tax credit: explained.

The 2021 Child Tax Credit increases the maximum credit to $3,000 ($3,600 for kids under six). Credit amounts phase out as filers’ adjusted gross incomes (AGIs) increase.

**SINGLE**

... AGI ≤ $75,000

**HEAD OF HOUSEHOLD**

... AGI ≤ $112,500

**MARRIED FILING JOINTLY**

... AGI ≤ $150,000

*As of Dec. 31, 2021

- $50 in tax credit for every +$1,000 in AGI

= tax credit amount

*Filers with incomes too high to receive the expanded tax credit may be eligible to receive the normal $2,000 credit.

SOURCE: CONGRESS.GOV "AMERICAN RESCUE PLAN ACT OF 2021"
Do you need help paying rent due to COVID-19?

The Connecticut Department of Housing (DOH) announced that its new Temporary Rental Housing Assistance Program (TRHAP) will accept applications starting 8AM on July 15, 2020.

- Eligible households can get a maximum of $4,000 in rental assistance for rent owed over the 12-month period beginning March 1, 2020, with a limit of $1,000 per month
- Tenants will be required to pay 30% of their lowest gross income amount (received in March, April, or May) for rent to their landlord for the months they receive TRHAP funds
- TRHAP will give priority to those who have been denied unemployment benefits and/or denied Pandemic Unemployment Assistance and to low-income households
- Payments will be made directly to the Landlord/Property Manager on the tenant’s behalf

How to apply:
- Call 1-860-785-3111 and speak to a Call Center Representative to find out if you are eligible for rental assistance
- DOH will review the information and, if you qualify, assign you to the appropriate Housing Counseling Agency (HCA)
- The HCA will contact and work with you to complete the full application
- TRHAP has a number of eligibility requirements – if you have questions about whether you qualify for assistance, you should call 1-860-785-3111 and speak to a Call Center Representative
- Take notes of who you talk to & when, and save all paperwork or responses you get from TRHAP

What you need to apply:
- Documentation showing that your household lost some or all income due to COVID-19 and is unable to pay full rent since March 1, 2020
  - For example, you will need proof that your income was reduced because of job loss, furlough, layoff, reduction in hours/wages, workplace closure, or work missed to care for a school-age child or elderly person, etc.
- Your household income for 2019 (using your tax returns for 2019)
  - Income from minors and full-time students will not be counted
- Agree to pay your landlord all past due rent not covered by TRHAP, if you still owe any rent
- Identify the month (or 30 consecutive days) during March, April, and May when you earned the least
- Any other documentation requested by the TRHAP Call Center Representative

Other TRHAP eligibility requirements:
- Rental assistance must be for the tenant’s primary residence in Connecticut
- The tenant must not receive rental assistance from another Federal or State program
- The tenant must not have a court order telling them to move out because of an eviction that was filed before March 11, 2020

Visit the CT Department of Housing or call 211 for more information about TRHAP

Please call the Connecticut Fair Housing Center at (860) 247-4400 if you experience any difficulties accessing the program or have concerns about program requirements. The TRHAP program is administered by the Connecticut Department of Housing, not the Connecticut Fair Housing Center

Información precisa al día 15 de julio 2020 / Information Accurate as of July 15, 2020
¿Necesita ayuda para pagar su renta debido a COVID-19?

El Departamento de Vivienda de Connecticut (DOH) anunció que el nuevo Programa Temporaria de Asistencia para Pagar la Renta (TRAP) aceptará aplicaciones empezando a las 8 de la mañana, el 15 de julio 2020.

- Viviendas que cualifican pueden recibir hasta $4,000 en ayuda para pagar renta que deben durante el año que empieza el 1 de marzo 2020. Pueden recibir hasta $1000 por mes en asistencia
- Durante los meses que reciben esta ayuda los inquilinos tendrán que pagar 30% del ingreso total recibido durante los meses de marzo, abril o mayo al propietario como renta
- TRAP dará prioridad a personas que fueron negado la asistencia de desempleo y a familias o personas con bajo ingreso
- La asistencia será pagada directamente al propietario o a quien colecta la renta

Cómo aplicar:
- Llame a 1-860-785-3111 para hablar con un representante para averiguar si usted es elegible para esta asistencia
- DOH revisará su información y si usted cualifica le van a asignar a una agencia de consejeros de vivienda (HCA)
- La HCA hará contacto con usted para completar la aplicación
- TRAP tiene varios requisitos para cualificar. Si usted tiene preguntas sobre si cualifica para la asistencia puede llamar a 1-860-785-3111 y hablar con un representante del programa
- Tome apuntes sobre con quien habla y las fechas y guarde todo el papeleo e información que usted recibe de TRAP

Qué hace falta para aplicar:
- Necesita documentación que muestre que perdió parte o todo de su ingreso debido a COVID-19 y que no ha podido pagar toda su renta a partir del 1 de marzo 2020
  - Por ejemplo, va a tener que mostrar una prueba mostrando que su ingreso fue reducido debido a perder su trabajo, o porque le descansaron, o redujeron sus horas o su pago, o cerró el lugar donde trabajaba, o no podía trabajar por necesitar cuidar a un anciano o a sus hijos porque no podían ir a la escuela, etc.
- El ingreso de su hogar por 2019 documentado por la planilla de sus impuestos
  - Ingresos de menores de edad y estudiantes que estudian tiempo completo no serán contados
- Va a tener que prometer pagar al propietario toda la renta que debe que no será pagado por TRAP, si todavía debe renta
- Va a necesitar identificar el mes (o cualesquiera 30 días consecutivos) durante marzo, abril o mayo 2020 cuando ganó menos ingreso
- Cualquier otra documentación que le piden

Otros requisitos para TRAP:
- La asistencia tiene que ser para la casa donde mayormente vive en Connecticut
- Quien recibe la asistencia no puede también recibir otro tipo de asistencia de un programa del estado de Connecticut o del gobierno federal para pagar su renta
- Quien recibe la asistencia no puede tener un orden de la corte que dice que tienen que desalojar de su casa resultando de un caso registrado en la corte antes del 11 de marzo 2020

Visite el Departamento de Vivienda de CT o llame a 211 para más información sobre TRAP

CT Si tiene problemas con acceso a, o cualificar para este programa llame al Centro de Vivienda Justa de CT (CT Fair Housing Center) a (860) 247-4400. El programa de TRAP es administrado por el Departamento de Vivienda de y no por el Centro de Vivienda Justa de CT.

Información precisa al día 15 de julio 2020 / Information Accurate as of July 15, 2020
DISCOVER. CONNECT. SUCCEED.

GetConnectedNewHaven.com

Get Connected New Haven is a comprehensive database of services for New Haven residents.

BASIC NEEDS  EMPLOYMENT  FOOD  HEALTH CARE  HOUSING  MORE

City of New Haven  CSA  211 United

Get Connected. Get Answers.

United Way of Greater New Haven

uwgnh.org
Downpayment Toward Equity Act of 2021

Below is a summary of the “Downpayment Toward Equity Act of 2021” discussion draft that has been released by the House Financial Services Committee.

Updated April 14, 2021

Authorization: A grant program for states to be used for down payment assistance to first-generation home buyers.

Funding: No specific amount set. Congress is authorized to appropriate what funding is necessary for fiscal years (FYS) 2021 through 2030.

Federal Administration: The program would be administered under the jurisdiction of the Department of Housing and Urban Development (HUD). Of the total appropriated each year, HUD must use at least five percent to support housing counseling activities.

State Administration: Any state receiving grants under this act must administer the funds through its state housing finance agency (HFA) or another state housing agency Treasury considers appropriate. Agencies receiving the funds may of their own volition contract with nonprofit entities to help administer the funds.

In awarding grants through this program, grantees would be prohibited from giving priority to home buyers purchasing their homes through HFAs or other state agency lending programs.

For a state to be eligible for funding under this act, its HFA or other administering entity must have adopted a plan for affirmatively further fair housing that Treasury determines is in compliance with HUD’s 2015 Affirmatively Furthering Fair Housing rule.

Grant Formula: Funds appropriated each FY will be allocated by HUD based on a formula that takes into account each state’s population, median area home prices, and racial disparities in homeownership.
HUD would reallocate any unused funding at the end of each FY to states that demonstrate the capacity to use the money and that Treasury determines are meeting the program's goals.

Use of Funds & Admin: Funds may be used solely to assist eligible home buyers purchase homes, either through down payment assistance, closing cost assistance, or payments to reduce the interest rate on a mortgage. Assistance may be provided to home buyers receiving assistance from other sources, including other federal, state, and local programs and private and nonprofit sources.

Grantees may use no more than five percent of their grant amount for administrative and training costs.

Eligible Recipients: Funds under this act can be provided to first-time home buyers who meet income requirements and qualify as what the act terms "first-generation" home buyers.

"First-time home buyers" are those who have not owned a home in the prior three years.

Regarding income, home buyers must have an income at or below 120 percent of area median income (AMI) for either the area where the home being purchased is located or the area where the home buyer's place of residence is located. For home buyers purchasing homes in high-cost areas, the income limit is increased to 180 percent of AMI for the area in which the home being purchased is located.

The act's definition of "first-generation home buyer" is any individual whose parents or guardians:

- never owned their own home during the home buyer's lifetime or
- previously owned a home during the home buyer's lifetime but lost the home to foreclosure, short sale, or deed-in-lieu of foreclosure and do not currently own a home.

Any individual who lived in foster care also qualifies as a first-generation home buyer.
Assistance Limits: Home buyers may receive up to $20,000 in assistance, or $25,000 in assistance if the home buyer qualifies as a “socially and economically disadvantaged individual.”

The act defines “socially disadvantaged individuals” as “those who have been subjected to racial or ethnic prejudice or cultural bias because of their identity as a member of a group without regard to their individual qualities.” An “economically disadvantaged individual” is one who meets the bill’s income requirements.

Any individual identifying as Black, Hispanic, Asian American, Native American, or any combination thereof will be presumed to meet this definition. Any individual who does not identify as such will have to prove by a preponderance of evidence that they are socially disadvantaged.

Eligible Mortgages: Program funds can be used to assist in the purchase of any home bought with a mortgage that:

- is eligible for purchase by Fannie Mae or Freddie Mac,
- is insured by either FHA or USDA, or
- meets the definition of a qualified mortgage.

Counseling Requirements: Home buyers receiving assistance under this act must complete a home purchase counseling program provided through a HUD-approved housing counseling agency. States would be allowed to waive this requirement for home buyers who meet specific underwriting criteria established by HUD.

Any individual who receives a commitment for assistance under the program but whose mortgage application is denied shall be referred to a HUD-approved counseling agency for home purchase counseling.

Repayment of Assistance: Home buyers receiving assistance under this act would be required to pay back all assistance they received if they stop occupying their home less than a year after purchase. The amount the home buyer would be required to pay back would decrease 20 percent for each year they live in the home, and there would be no penalty after five years. The penalty would be waived should the home buyer sell the home and realize a gain on the sale less than the amount they are required to repay.
Safe and Affordable Accounts for You

These accounts are available for all CT residents through the branches of the banks listed below nationwide.

**Bank of America**
**Safe Balance Account**

- No overdraft fees
- Checking Account
  - $4.95 monthly service fee
  - $25 opening deposit
- Can open account online
- No checks

**Chase Secure Banking Account**

- No overdraft fees
- Checking Account
  - $4.95 monthly service fee
  - $25 opening deposit
- Can open account online
- No checks

**Wells Fargo Easy Pay Card**

- No overdraft fees
- Reloadable Pre-Paid Card
  - $5 monthly service fee
  - $25 opening deposit
- Can open account online
- No checks

**KeyBank Hassle-free Account**

- No overdraft fees
- Checking Account
  - NO monthly service fee
  - $10 opening deposit
- Can open account online
- No checks

For more information about Bank On or these featured accounts, please contact:

Tori Hamilton
(860)951-2212 x 230 or 
thamilton@cahs.org

Visit cahs.org/bankon
Food Resources for Kids
During COVID-19 Emergency

The Office of Early Childhood knows that early childhood programs and families may have trouble knowing where to find food and other resources right now. For our families with young children, our family child care homes and child care centers, please share this information with your families, friends, and neighbors.

School Meal Sites

During the school closures related to COVID-19, some school communities are providing breakfast and lunch to our children. Meals and snacks distribution are being offered under the federal school and child care nutrition programs.

Information on COVID-19 Emergency Meal Programs for children 18 years or younger is available at portal.ct.gov/sde. There are two lists linked in the banner on the State Department of Education main page that identify school districts participating.

What’s Offered in Your Town? Find Out!

1. School Students and Families
   School districts on this list can only serve meals to students attending their schools, and any other child age 18 years or younger living in the same household.

2. All Children in the Community
   Any child age 18 years or younger can receive meals at any meal service and distribution site in these towns/cities. They do not have to live or go to school in these towns/cities.

Check local school district websites to find the most updated list of school meal sites. Parents and/or guardians can pick up food without the child present at some locations.

You are not in this alone!

For more from The Office of Early Childhood, please visit www.ct.gov/oec and www.ctoec.org/covid-19.
Additional Resources & Benefits

Supplemental Nutrition Assistance Program (SNAP):
The CT Department of Social Services (DSS) administers SNAP. CT residents can apply for SNAP portal.ct.gov/DSS/SNAP/Supplemental-Nutrition-Assistance-Program---SNAP/Apply.

End Hunger CT for families 1-866-974-SNAP (7627) and www.ctsnap.org.

The Emergency Food Assistance Program (TEFAP), Medicaid, Temporary Family Assistance (TFA):
The CT DSS also administers TEFAP, Medicaid, and TFA. Families can find information 24/7 at www.connect.ct.gov and ct.gov/dss/apply; or by calling 1-855-6-CONNECT. Find ways to contact DSS online, by phone, by mail, and at DSS Field Office dropboxes here.

WIC: The Special Supplemental Nutrition Program for Women, Infants, and Children
The WIC Program provides supplemental foods, health care referrals, nutrition education, and breastfeeding promotion. Apply at portal.ct.gov/DPH/WIC/How-To-Apply.

COVID-19 Information

Resources and Volunteering
2-1-1 Connecticut: 211ct.org has a listing of food pantries and emergency food assistance locations, homeless shelters, and support services for families. Dial 2-1-1 to reach the hotline which is available 24/7. The hotline also has information on general questions about COVID-19 and resources across the state. If you’re experiencing symptoms, contact your medical provider.

Foodshare: www.Foodshare.org

CT Food Bank: www.CTFoodBank.org

Connecticut Voluntary Organizations Active in Disaster: http://ctvoad.communityos.org/cms/home

Helpful Tips
Baby formula can be found at larger grocery store chains. If you don’t see formula on the shelf, ask a store employee if there might be formula that hasn’t been put out yet.

Take advantage of help from the following places: local food pantries, food banks, mobile food trucks, back pack programs, local social and human service agencies, churches, schools, parent / child / family resource centers, diaper banks.

Looking to Help?
If you are going to the grocery store or pharmacy, pick up food or supplies for your neighbors who cannot get out of the house. Families with young children are in need of age appropriate food and supplies for children under three years of age. This includes baby formula, meat, snacks, pasta and rice, paper goods, cleaning supplies, toilet paper; as well as crayons and crafts for children to play and learn.

Check all resources regularly for updates since information is constantly changing.