The City of New Haven has launched its New Haven Emergency Housing Response through the City of Haven’s Livable City Initiative to assist New Haven residents experiencing housing insecurity caused by COVID-19. The response will assist New Haven residents in mitigating the risk of eviction and/or foreclosure.

**WHAT IS NEW HAVEN EMERGENCY HOUSING RESPONSE?**

The City of New Haven Coronavirus Assistance and Security Tenant Landlord Emergency Program (“CASTLE”), will assist New Haven tenants and homeowners experiencing housing insecurity due to income disruption related to Covid-19. The program will support tenants and homeowners with direct financial assistance for COVID 19 back rent/mortgage payments. For information email castle@newhavenct.gov

**RESPONSE FEATURES**

**New Haven Housing Hotline**

The hotline provides guidance and assistance with accessing State and local housing programs. The hotline will be operated by the Livable City Initiative. For information contact (203) 946-7090 or email castle@newhavenct.gov

**Housing Preservation Fund**

The City of New Haven Coronavirus Assistance and Security Tenant Landlord Emergency Program (“CASTLE”), will assist New Haven tenants and homeowners experiencing housing insecurity due to income disruption related to Covid-19. The program will support tenants and homeowners with direct financial assistance for COVID 19 back rent/mortgage payments. For information email castle@newhavenct.gov

**Eviction Resolution Fund**

The City has established a fund administered by Livable City Initiative to support renters in housing court that have been impacted by COVID 19.
CRITERIA

New Haven Emergency Housing Response will provide support on behalf of New Haven renters or homeowners in mitigating the risk of eviction and/or foreclosure who meet the following criteria:

- Is a New Haven resident, and the property is the Applicant’s primary residence
- Do not have a judgment for eviction entered prior to March 2020
- Have experienced a verified income disruption due to COVID-19, including but not limited to:
  - laid off or furloughed;
  - reduction in hours of work or pay;
  - employment has closed;
  - not able to work or missed hours to care for a home-bound, school-age child or elderly person;
  - Household income at or below 80% Area Median Income (AMI) (based on 2019 income)

INITIAL DOCUMENTATION

- Proof of household’s income prior to March 1, 2020 and at the present
- Proof of income disruption
- Copy of lease, mortgage statement, or other documentation of the landlord-tenant relationship

For more information about the response please call 203-946-7090