



DEPARTMENT OF HUMAN RESOURCES

CHIEF ADMINISTRATIVE OFFICE

CITY OF NEW HAVEN

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JUSTIN ELICKER
MAYOR

STEPHEN J. LIBRANDI
MANAGER OF HUMAN RESOURCES
AND BENEFITS

Resources for Employees – April 17, 2020

The City of New Haven Employee Coronavirus Information Line is 203-946-8252, and will be staffed from 9:00 a.m. to 5:00 p.m., Monday – Friday. Or email HRCOVIDInfo@newhavenct.gov any time, and someone will contact you within one business day.

The Department of Human Resources will have very limited and restricted in-office availability, but we continue to work remotely. Please feel free to contact us with any questions or concerns.

For the following issues, you may also contact the appropriate staff by email:

Topic	Staff	Email
Employee Self Service	Yuleimy Hernandez	YHernandez@newhavenct.gov
FMLA / LOA	Yuleimy Hernandez	YHernandez@newhavenct.gov
Medical Benefits	Susan Baldwin Richard Campos Stephen Librandi	SBaldwin@newhavenct.gov RCampos@newhavenct.gov SLibrandi@newhavenct.gov
Payroll	Jessica Criscuolo	jcriscuo@newhavenct.gov
Pension / Retirement	Leanna Ambersley	LAmbersley@newhavenct.gov
Personnel Issues	Stephen Librandi Noelia Marcano	SLibrandi@newhavenct.gov NMarcano@newhavenct.gov
Retiree Medical Benefits	Robin Ladson Richard Campos Stephen Librandi	RLadson@newhavenct.gov RCampos@newhavenct.gov SLibrandi@newhavenct.gov
Short Term Disability	Robin Ladson	RLadson@newhavenct.gov
Workers' Compensation	Evonne Duzant	EDuzant@newhavenct.gov

Anthem Resources for members at the Sydney Care mobile app and www.Anthem.com

- The Sydney Care mobile app lets members access & manage their health benefits from their mobile devices, including request prescription refills, view medical records, use the Coronavirus Assessment tool, the COVID-19 testing location finder, and visit a doctor by text or video.
- Visit www.Anthem.com for other tools, such as the COVID-19 Symptom Assessment tool and telehealth LiveHealth Online.
- COVID-19 testing and treatment, as ordered by a health care provider, is covered at no cost by all City Anthem plans at this time (with no copay or deductible).

Behavioral Health Consultants, LLC.

All employees and their family members have access to Behavioral Health Consultants, LLC, our Employee Assistance Program (EAP) provider. Behavioral Health Consultants, LLC, offers free and confidential counseling programs, now with telehealth / phone services available. Some of the clinical areas that employees may seek services include: Substance Abuse, Stress & Anxiety, Depression, PTSD, Family Illness, Divorce. Contact 1-800-864-2742 or 203-288-3554, or visit www.bhcservice.com

Employee Wellness Team

The staff of the New Haven Employee Wellness Team are available by email to offer continued support of diet, exercise, and overall stress management. They can also arrange appointments by phone / skype.

Contact Kim.Standish@ynhh.org Kim Stanish, Health Coach
Mary.Maloy@ynhh.org Mary Maloy, Registered Dietician

Be sure to check the city website at www.newhavenct.gov for important updates. Visit the Human Resources pages at <https://www.newhavenct.gov/gov/depts/hr/default.htm> for other employee information.